

SEND Feedback Meeting

Thursday 1 November 2018

11.30 – 13.00

Present: Redacted, Redacted, Lesley Gilson, Elizabeth Holmes, Redacted, Angela Potter

Apologies: Lee Wilkinson, Sarah Keenan

This meeting was arranged to discuss the themes that arose from the facebook consultation EYPCF carried out during October 2018 asking for comments/feedback about the re-structuring of SEND services. Some feedback was on an individual basis, therefore the themes below were discussed.

1) Health feedback in relation to health sections in EHC plans:

Redacted A new health questionnaire for parent carers is being worked on and the plan is that once this is embedded within the EHC process there will no longer be a need for the health clinics.

2) EP assessments:

Elizabeth to share paper she has produced called Educational Psychologist's contribution to supporting children and young people with SEND. Redacted feedback to Elizabeth, Lesley to ask for this to be circulated to the information group for comments.

3) Response from the SEN department:

Angela responded that responding to telephone calls and emails remains a priority for the team. The team receive a high number of contacts and has three commissioning assistants who act as the first point of contact and will direct enquiries and messages to the EHCCO in a timely manner.

4) EHCP Process:

In response to the concerns raised in relation to the Commissioning Team (previously the SEN team) local authority staff continue to work hard on these priorities and are listening to us

5) AOB

Lesley offered to produce some wording for ERYPC to include on their website. The group agreed that it would be more productive to respond to parent carers via the website instead of the facebook page.

Agree wording below:

As a Parent Carer Forum we have met with local authority and health colleagues to discuss recent feedback from parent carers. All colleagues listened to and acknowledged all the concerns raised and remain committed to working in co-production with parent carers and the forum. As a result of this meeting, the Designated Clinical Officer (DCO) has committed to continue running health clinics with Education, Health and Care (EHC) Commissioning Officers to review all draft EHC plans, and will review this after Christmas 2018. A second outcome of the meeting is for an easy to explain guide to be uploaded onto the Local Offer website about Educational Psychologist's contribution to supporting children and young people with special educational needs and/or disability. In response to the concerns raised in relation to the Commissioning Team (previously the SEN team) local authority staff continue to work hard on these priorities and are listening to us.

6) Date of next meeting:

To be arranged.